

**Sub: Quotations for Annual Maintenance Contract of Computers, Servers, Printers, UPSs etc.**

Sir,

Director, MSME Development Institute, Govt. of India, Ministry of Micro, Small & Medium Enterprises, Bais Godam Industrial Estate, Jaipur, invites sealed quotations for Annual maintenance contract w.e.f. 1<sup>st</sup> April 12 to 30<sup>th</sup> Sept., 2012, (Likely to Extend for another six months) - 52 computers with Net working, 2 servers, 16 Printers, 42 UPSs, 3 Lap-tops and 1 Scanner, and 6 CISCO Switches and 6 CISCO Routers etc. as per enclosed annexure 'A' and the quotation should reach this office on or before 15-02-12 by 12.30 P.M.. The quotation will be opened on the same day at 2.30 P.M. in MSME-Development Institute, Bais Godam, Industrial Estate, Jaipur. You may depute your representative at the time of opening the quotation.

**The scope of work for AMC:-**

AMC for all the items is given on **as is where is basis**. The rates for the on-site comprehensive AMC year as specified above will **also include replacement of all parts of the equipments including Hard Disk** except consumables i.e. Printer head, Drum, Ink and Toner. All the equipments should be maintained by the Service Provider and keep Smooth Functional throughout the Contract Period. Also all the **UPSs should be equipped / maintained with the Battery back-up of minimum 10 minutes and provided / replaced with Exide / Amco Make Batteries of 7 AH, 12 Volt whenever required (at least 10 in six months and 10 in second six months has to be provided) , since beginning of the contract.**

The provision of maintenance service should be available for all the working days. However, to carry out routine Upkeep & Maintenance, the Service Engineer is required to attend the office on every working day from 2.00 PM to 5 P.M. compulsorily.

**Other Terms & Conditions:**

- **Initially the AMC will be given for a period of Six months w.e.f. 1<sup>st</sup> April 12 to 30<sup>th</sup> Sept., 2012 and it may be extended for another Six months on the basis of satisfactory Performance. Bills may be raised as per the above. Director MSME-Development Institute, reserves the right to cancel the contract after six months.**
- The rates should be quoted inclusive of all the taxes as applicable.
- The rates may be quoted for all the items separately but however, the quotation will be considered on the basis of lowest rate quoted in totality.
- List of clients along with a satisfactory report at least from three major clients should be given, preferably from Govt. organization.
- Brief description about the Service Engineers including their qualifications and experience etc. should be given while quoting the rates.
- The Director MSME-Development Institute, reserves the right to cancel all or any quotations received, without assigning any reason thereof.
- The Director MSME-Development Institute, reserves the right to reduce or increase the number of items / equipments without assigning any reason thereof. However the payments may be as per item rate.
- The computers and other accessories can be physically examined if needed, during office hours on any working day. The AD (MECH./SENET), of this office may be contacted for making the inspection of items.
- All stores along with services should be at FOR, MSME-Development Institute, 22 Godown, Jaipur.
- The rates quoted for the AMC should not be more than the rates quoted for similar AMC in DGS&D / Central Govt. Departments / State Govt. Departments Or PSUs. Necessary Undertaking to this effect should be furnished along-with the quotation.
- In the event of failing to provide satisfactory services during the contract period, the Annual Maintenance Contract would be terminated and the entire contract amount is required to be refunded.
- Sealed quotations should be addressed to the Director, MSME-Development Institute, Bais Godam, Industrial Estate, Jaipur-302006, and **"Quotations for AMC for Computers and other accessories"** should be written on the top of the envelope. The sealed quotation should be reached to the Director, MSME-Development Institute, Jaipur, on or before 15<sup>th</sup> Feb. 2012 at 02.30 hours.

Yours faithfully,

( Girish Kumar Sharma)  
Asstt. Director (Mech/SENET)  
For Director

**Annexure-A**

**Group- I-  
(a)COMPUTERS**

S. No	Computers/ Printer/ UPS	Specifications
1	SISI(J)/UPTECH/10-11/PC-53	Intel v Pro, Operating System Microsoft Windows 7 + DVD writer in lieu of DVD ROM HP
2	SISI(J)/UPTECH/10-11/PC-54	Intel v Pro, Operating System Microsoft Windows 7 + DVD writer in lieu of DVD ROM HP
3	SISI(J)/SENET/97-98/PC-03	Upgraded to P-3, Processor 333MHz,HDD 20GB, RAM 64MB, LG
4	SISI(J)/SENET/99-00/PC-04	Upgraded to P-3, Processor 1.2 GHz, HDD 20GB, RAM 128MB
5	SISI(J)/ANC/98-99/PC-05	Celeron-300 MHz, RAM 32 MB, HDD 4GB, HP (With Speaker)
6	SISI(J)/UPTECH/96-97/PC-06	P-3, Processor-866MHz, HDD 20GB, RAM 128MB, Wipro
7	SISI(J)/UPTECH/99-00/PC-07	P-3, Processor-866MHz, HDD 20GB, RAM 128MB, Wipro
8	SISI(J)/UPTECH/99-00/PC-08	P-3, Processor-866MHz, HDD 20GB, RAM 128MB, Wipro (With Speaker)
9	SISI(J)/UPTECH/99-00/PC-09	P-3, Processor-866MHz, HDD 20GB, RAM 128MB, Wipro
10	SISI(J)/UPTECH/99-00/PC-10	P-3, Processor-866MHz, HDD 20GB, RAM 128MB, Wipro (With Speaker)
11	SISI(J)/UPTECH/00-01/PC-11	P-3, Processor-866MHz, HDD 20GB, RAM 128MB, Wipro
12	SISI(J)/UPTECH/00-01/PC-12	P-3, Processor-866MHz, HDD 20GB, RAM 128MB, Wipro
13	SISI(J)/UPTECH/00-01/PC-13	P-3, Processor-866MHz, HDD 20GB, RAM 128MB, Wipro
14	SISI(J)/UPTECH/00-01/PC-14	P-3, Processor-866MHz, HDD 20GB, RAM 128MB, Wipro
15	SISI(J)/UPTECH/00-01/PC-15	P-3, Processor-866MHz, HDD 20GB, RAM 128MB, Wipro (With Speaker)
16	SISI(J)/TRC/200-02/PC-16	P-4, Processor- MHz, HDD 20GB, RAM 64MB, Wipro
17	SISI(J)/TRC/2001-02/PC-17	P-4, Processor- MHz, HDD 20GB, RAM 64MB, Wipro (With Speaker & Mike)
18	SISI(J)/UPTECH/02-03/PC-18	P-4, Processor- MHz, HDD GB, RAM MB, Wipro
19	SISI(J)/UPTECH/02-03/PC-19	P-4, Processor- MHz, HDD GB, RAM MB, Wipro (With Speaker)
20	SISI(J)/UPTECH/02-03/PC-20	P-4, Processor- MHz, HDD GB, RAM MB, Wipro (With Speaker & Mike)
21	SISI(J)/UPTECH/02-03/PC-21	P-4, Processor- MHz, HDD GB, RAM MB, Wipro
22	SISI(J)/SENET/02-03/PC-22	P-4, Processor- MHz, HDD 40GB, RAM 128 MB, Wipro
23	SISI(J)/SENET/02-03/PC-23	P-4, Processor- MHz, HDD 40GB, RAM 128 MB, Wipro
24	SISI(J)/SENET/03-04/PC-24	AMD Athlon with Win XP(Prof.) and MS Office XP software
25	SISI(J)/SENET/03-04/PC-25	AMD Athlon with Win XP(Prof.) and MS Office XP software
26	SISI(J)/SENET/04-05/PC-26	P-4, Processor- 2.6 MHz, HDD 40GB, RAM 128 MB, CD Drive
27	SISI(J)/SENET/04-05/PC-27	P-4, Processor- 2.6 MHz, HDD 40GB, RAM 128 MB, CD Drive
28	SISI(J)/SENET/04-05/PC-28	P-4, Processor- 2.6 MHz, HDD 40GB, RAM 128 MB, CD Drive with combo drive
29	SISI(J)/SENET/04-05/PC-29	P-4, Processor- 2.6 MHz, HDD 40GB, RAM 128 MB, CD Drive
30	SISI(J)/SENET/04-05/PC-30	P-4, Processor- 2.6 MHz, HDD 40GB, RAM 128 MB, CD Drive
31	SISI(J)/SENET/04-05/PC-31	P-4, Processor- 2.6 MHz, HDD 40GB, RAM 128 MB, DVD Combo Drive
32	SISI(J)/SENET/04-05/PC-32	P-4, Processor- 2.6 MHz, HDD 40GB, RAM 128 MB, CD Drive

33	SISI(J)/SENET/04-05/PC-33	P-4, Processor- 2.6 MHz, HDD 40GB, RAM 128 MB, CD Drive
34	SISI(J)/SENET/04-05/PC-34	P-4, Processor- 2.6 MHz, HDD 40GB, RAM 128 MB, CD Drive
35	SISI(J)/SENET/04-05/PC-35	P-4, Processor- 2.6 MHz, HDD 40GB, RAM 128 MB, CD Drive
36	SISI(J)/SENET/04-05/PC-36	P-4, Processor- 2.6 MHz, HDD 40GB, RAM 128 MB, CD Drive and DVD combo drive
37	SISI(J)/SENET/04-05/PC-37	P-4, Processor- 2.6 MHz, HDD 40GB, RAM 128 MB, CD Drive
38	SISI(J)/SENET/04-05/PC-38	P-4, Processor- 2.6 MHz, HDD 40GB, RAM 128 MB, CD Drive
39	SISI(J)/SENET/04-05/PC-39.	P- IV
40	SISI(J)/SENET/04-05/PC-40	P4, 3 GHz, 256 MB Ram, 80 GB HDD, Combo Drive, Zenith PS2 mouse & PS2 Logitech Key Board
41	SISI(J)/SENET/04-05/PC-41	P4, 3 GHz, 256 MB Ram, 80 GB HDD, Combo Drive, Zenith PS2 mouse & PS2 Logitech Key Board
42	SISI(J)/SENET/04-05/PC-41	P4, 3 GHz, 256 MB Ram, 80 GB HDD, Combo Drive, Zenith PS2 mouse & PS2 Logitech Key Board
43.	SISI(J)/SENET/04-05/PC-43	P4, 3 GHz, 256 MB Ram, 80 GB HDD, Combo Drive, Zenith PS2 mouse & PS2 Logitech Key Board
44	SISI(J)/SENET/04-05/PC-44	P4, 3 GHz, 256 MB Ram, 80 GB HDD, Combo Drive, Zenith PS2 mouse & PS2 Logitech Key Board
45	SISI(J)/SENET/04-05/PC-45	P4, 3 GHz, 256 MB Ram, 80 GB HDD, Combo Drive, Zenith PS2 mouse & PS2 Logitech Key Board
46	SISI(J)/SENET/04-05/PC-46	P4, 3 GHz, 256 MB Ram, 80 GB HDD, Combo Drive, Zenith PS2 mouse & PS2 Logitech Key Board
47	SISI(J)/SENET/08-09/PC-47	P4, 3 GHz, 256 MB Ram, 80 GB HDD, Combo Drive, Zenith PS2 mouse & PS2 Logitech Key Board
48	SISI(J)/SENET/04-05/PC-48	P4, 3 GHz, 256 MB Ram, 80 GB HDD, Combo Drive, Zenith PS2 mouse & PS2 Logitech Key Board
49	SISI(J)/SENET/04-05/PC-49	P4, 3 GHz, 256 MB Ram, 80 GB HDD, Combo Drive, Zenith PS2 mouse & PS2 Logitech Key Board
50	SISI(J)/SENET/9-10/PC-50	Desktop Computer with Intel Core 2 Duo, 2.9GHZ, 2GB DDR2 RAM, , Hard Disc 320 GB, 16X DVD Super Multi Drive,
51	SISI(J)/SENET/9-10/PC-51	Desktop Computer with Intel Core 2 Duo, 2.9GHZ, 2GB DDR2 RAM, , Hard Disc 320 GB, 16X DVD Super Multi Drive,
52	SISI(J)/SENET/9-10/PC-52	Desktop Computer with Intel Core 2 Duo, 2.9GHZ, 2GB DDR2 RAM, , Hard Disc 320 GB, 16X DVD Super Multi Drive,

**(b) NETWORKING**

	Maintenance of Networking of Servers, Computers, cable switches and other components, software maintenance, antivirus support and trouble shootings etc.
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**Group –II  
SERVER**

53	SISI(J)/UPTECH/00-01/ SERVER-01	Without speaker mike-Wipro
54	SISI(J)/UPTECH/00-01/ SERVER-02	Wipro Mentor

**Group-III-PRINTER**

55	SISI(J)/UPTECH/10-11/ Printer (IJ)-21	HP Laser Jet Printer P 1007
56	SISI(J)/UPTECH/10-11/ Printer (Lj)-22	HP Laser Jet Printer P 1007
57	SISI(J)/SETNET/97-98/ Printer (DMP)-03	TVS DOT Matrix
58	SISI(J)/SETNET/04-05/ Printer (LP)-19	Samsung Lazer scx 4300
59	SISI(J)/ANC/98-99/Printer (DJ) -05	HP670C
60	SISI(J)/UPTECH/99-2000/ Printer (DJ)-06	HP Deskjet 810C
61	SISI(J)/UPTECH/99-2000/ Printer (LP)-07.	HP lazor p1007
62	SISI(J)/UPTECH/99-2000/ Printer (LP)-08	Wipro Lazer 1500
63	SISI(J)/SETNET-TRC/01-02/Printer (DJ)-09	HP Diskjet 840C
64	SISI(J)/SETNET/04-05/ Printer (LP)-11	Samsung Lazer 1710
65	SISI(J)/SETNET/04-05/ Printer (LP)-12	Samsung Lazer 1710
66	SISI(J)/SETNET/05-06/ LP -15	HP Laser Printer 1020
67	SISI(J)/SETNET/05-06/ LP -16	HP Laser Printer 1020
68	SISI(J)/SETNET/04-05/ Printer (LP)-17	Samsung Lazer scx 4300
69	SISI(J)/SETNET/04-05/ Printer (LP)-18	Samsung Lazer scx 4300
70	SISI(J)/SETNET/04-05/ Printer (LP)-20	HP Laser Printer 61 Gold

**Group-IV-UPS (including the provision /replacement of Exide/ Amco 7 AH, 12 Volt Batteries)**

71	SISI(J)/UPTECH/96-97/ UPS-01	Baba Make-1200 VA
72	SISI(J)/UPTECH/96-97/ UPS-02	Baba Make-1200 VA
73	SISI(J)/SETNET/97-98/ UPS-03	1000 VA
74	SISI(J)/ANC/98-99/ UPS-04	AVO Make 625 VA
75	SISI(J)/UPTECH/99-2000/ UPS-05	Redatron 500 VA
76	SISI(J)/UPTECH/99-2000/ UPS-06	Redatron 500 VA
77	SISI(J)/UPTECH/99-2000/ UPS-07	Redatron 500 VA
78	SISI(J)/UPTECH/99-2000/ UPS-08	Redatron 500 VA
79	SISI(J)/UPTECH/99-2000/ UPS-09	Redatron 500 VA
80	SISI(J)/UPTECH/2000-01/ UPS-10	Wipro Emerge 525 VA
81	SISI(J)/UPTECH/2000-01/ UPS-11	Wipro Emerge 525 VA
82	SISI(J)/UPTECH/2000-01/ UPS-12	Wipro Emerge 525 VA
83	SISI(J)/UPTECH/2000-01/ UPS-13	Wipro Emerge 525 VA
84	SISI(J)/UPTECH/2000-01/ UPS-14	Wipro Emerge 525 VA
85	SISI(J)/UPTECH/2000-01/ UPS-15	Wipro Emerge 525 VA
86	SISI(J)/SENET/2000-01/ UPS-16	Redatron RT-500 VA, 1KVA
87	SISI(J)/TRC/01-02/ UPS-17	Wipro Merge DX525 VA
88	SISI(J)/TRC/01-02/ UPS-18	Wipro Merge DX525 VA
89	SISI(J)/UPTECH/02-03/ UPS-19	Radetron 625 VA S.N. 020649
90	SISI(J)/UPTECH/02-03/ UPS-20	Radetron 625 VA S.N. 020651
91	SISI(J)/UPTECH/02-03/ UPS-21	Radetron 625 VA S.N. 020643
92	SISI(J)/UPTECH/02-03/ UPS-22	Radetron 625 VA S.N. 020652
93	SISI(J)/SENET/02-03/ UPS-23	Radetron 625 VA
94	SISI(J)/SENET/02-03/ UPS-24	Radetron 625 VA
95	SISI(J)/SENET/03-04/ UPS-25	Radetron 1000 VA
96	SISI(J)/SENET/03-04/ UPS-26	Radetron 1000 VA
97	SISI(J)/SENET/04-05/ UPS-27	Unique Make ,600 VA
98	SISI(J)/SENET/04-05/ UPS-28	Unique Make ,600 VA
99	SISI(J)/SENET/04-05/ UPS-29	Unique Make ,600 VA
100	SISI(J)/SENET/04-05/ UPS-30	Unique Make ,600 VA
101	SISI(J)/SENET/04-05/ UPS-31	Unique Make ,600 VA
102	SISI(J)/SENET/04-05/ UPS-32	Unique Make ,600 VA
103	SISI(J)/SENET/04-05/ UPS-33	Unique Make ,600 VA
104	SISI(J)/SENET/04-05/ UPS-34	Unique Make ,600 VA
105	SISI(J)/SENET/04-05/ UPS-35	Unique Make ,600 VA
106	SISI(J)/SENET/04-05/ UPS-36	Unique Make ,600 VA
107	SISI(J)/SENET/04-05/ UPS-37	Unique Make ,600 VA
108	SISI(J)/SENET/04-05/ UPS-38	Unique Make ,600 VA
109	SISI(J)/SENET/04-05/ UPS-39	Unique Make ,600 VA
110	SISI(J)/SENET/04-05/ UPS-39	APC 550 VA
111	SISI(J)/SENET/04-05/ UPS-39	
112	SISI(J)/SENET/04-05/ UPS-39	

**Group V- LAPTOP**

113	SISI(J)/Training Aids/03-04/-01 Model No. Aspire 1353 S.N.AWA 100529114090376GE	Acer Make
114	sisi/ trg. aids/ Trg. aids	HP
115	SISI/ cluster/ 09-10	HP

**Group VI- SCANNER**

116	SISI(J)/SENET/02-03/-01/Scanner	HP Scan Jet 2300C
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**Group VII- CISCO NETWORKING LAB EQUIPMENTS**

117	SISI(J)/SENET/02-03/-01/SWITCHES	Cisco make
118	SISI(J)/SENET/02-03/-01/SWITCHES	Cisco make
119	SISI(J)/SENET/02-03/-01/SWITCHES	Cisco make
120	SISI(J)/SENET/02-03/-01/SWITCHES	Cisco make
121	SISI(J)/SENET/02-03/-01/SWITCHES	Cisco make
122	SISI(J)/SENET/02-03/-01/SWITCHES	Cisco make
123	SISI(J)/SENET/02-03/-01/Routers	Cisco make
124	SISI(J)/SENET/02-03/-01/Routers	Cisco make
125	SISI(J)/SENET/02-03/-01/Routers	Cisco make
126	SISI(J)/SENET/02-03/-01/Routers	Cisco make
127	SISI(J)/SENET/02-03/-01/Routers	Cisco make
128	SISI(J)/SENET/02-03/-01/Routers	Cisco make